

6th January 2021.

DOUGLAS BOROUGH COUNCIL

EFFECTS OF CORONAVIRUS (COVID-19) ON SERVICES AS OF CLOSE OF BUSINESS ON WEDNESDAY, 6th JANUARY 2021

All public buildings controlled by the Council will be closed but telephone and e-mail enquiries will continue to be dealt with. Contact details for the relevant services can be found on the Council's Website, www.douglas.gov.im, or the e-mail address enquiries@douglas.gov.im and telephone number **696300** can be used.

DOUGLAS TOWN HALL (reception and payment counter)

Closed to the public. Payments of Housing rent and rates and enquiries will be accepted by telephone and online.

HENRY BLOOM NOBLE LIBRARY

Closed to the public. Telephone and e-mail enquiries being dealt with and online services (e-books, etc.) being maintained.

REFUSE COLLECTION

Refuse collections continuing as normal. If a member of the household has tested positive, is symptomatic or awaiting test results for Covid, please double bag any personal waste and keep separate for 48 hours before placing in the refuse bin. To protect our staff, we ask that you sanitise the wheelie bin handle after placing it out for collection.

KERBSIDE RECYCLING SERVICE – DOUGLAS & BRADDAN

The service will continue during the lockdown period. We ask for your patience as staffing resources are stretched due to the need to ensure our resilience to deliver statutory services. We ask if possible to stockpile recyclables until the end of lockdown, particularly glass bottles and cans. The Douglas Borough Council Facebook Page will update on this service daily. Please ensure that recyclables placed out for collection are rinsed as applicable and box handles sanitised. If any member of a household has tested positive, is symptomatic or awaiting test results, please do not set recycling boxes out for collection.

EASTERN CIVIC AMENITY SITE

Closed to public from 3.45pm on Wednesday, 6th January, 2021 for the disposal of household waste and recycling. The site will remain open for Christmas tree disposal only until Friday, 8th January, no other materials will be accepted during this period.

Subject to Government guidance, the site will reopen for business from Friday 15th January, 2021 with a reduced service and once social distancing measures have been put in place. The re-use shed will remain closed to the public throughout the lockdown period.

An operative will remain on site from 9.45 to 15.45 daily to enable households to collect rock salt.

LOCAL BRING BANKS

To remain open.

STREET CLEANING

Litter bins, street sweeping, and any matters related to public health or safety, to continue, through Waste Services and Parks Department. The social distancing requirement will prevent some normal operations.

COUNCIL CAR PARKS

Levels 3 and 4 in Shaw's Brow and the Bottleneck car park will be free of charge from 00.01 Thursday, 7th January, 2021 until further notice.

PARKS AND OPEN SPACES

All open and available for use (subject to social distancing advice) excluding children's play areas. Refreshment facilities are not available.

CHILDREN'S PLAY AREAS

All closed to the public until further notice.

CEMETERIES AND CREMATORIUM

Restriction of attendees at Services to **10** maximum. Otherwise continuing as normal. Social distancing measures to be adhered to.

DOUGLAS GOLF COURSE

To remain open with restrictions in place. Please contact the Golf Course directly for more information.

ALLOTMENTS

To remain open but social distancing requirements must be adhered to.

HOUSING SERVICING AND MAINTENANCE

The service team can be contacted by telephone (696435) between the hours of 8:45am and 5:15pm or email Housing@Douglas.gov.im

Only urgent Housing maintenance repair work is being carried out, and visits to Housing properties restricted to those considered essential. All other repairs will be logged and dealt with when safe to do so.

SHELTERED ACCOMMODATION

Closed to visitors for one week. Visits by Council staff are restricted but frequency of telephone contact with residents has been increased. A further communication has been issued directly to all Sheltered residents

DRINKING WATER REFILL STATIONS

Facilities on Promenade and adjacent to the Market Hall have been disabled.

PUBLIC CONVENIENCES

Open as normal.

Douglas



Douglas Borough Council

The Council will continue to update the public via the www.douglas.gov.im and the Council's social media channels.

We apologise for any inconvenience and thank the public for your kind cooperation.