

## **Douglas Community Update**

### **Organisations/businesses offering services to the community**

#### **Helpout.im**

Local website leading the community response to COVID-19. Residents can request assistance using this platform. Volunteer sign up available. Wellbeing information available. [www.helpout.im](http://www.helpout.im).

#### **Ellan Vannin Fuels**

G4S have volunteered a vehicle and one of their team, to deliver items in Douglas for the over 70s and most vulnerable in our community.

The service is contactless and dropped off at your front door. Contact 333762. Orders are to be placed between 9am and 3pm for delivery the following day.

#### **St John Ambulance**

Prescription delivery service to residents in self-isolation. Contact 674387.

#### **Ballakermeen Stores**

Offering a delivery service throughout Douglas call 629241 for more information.

#### **Living Hope (community support)**

Willing volunteers to help with; shopping, posting mail, collecting prescriptions, calling you each day to ensure you are okay and praying with you. Contact Lorraine on 493500 or [info@livinghope.im](mailto:info@livinghope.im)

#### **Jac Stores**

Free island wide delivery, order via their website [shop.jacstore.co.uk](http://shop.jacstore.co.uk)

#### **Manx Co-op**

Priority shopping time for the elderly and vulnerable in our community. 9.00am to 10.00am 7 days per week. All 10 Co-Op stores on the Isle of Man will be prioritising service to the elderly and vulnerable in our community during this hour 7 days per week and would respectfully request our other customers to keep their distance during this time each day. Social distancing measures implemented – maximum of 8 customers at one time. Earlier closure Island wide at 8.00pm.

#### **Marks and Spencer**

To ensure everyone has access to the items they need the first hour of trading has been set aside on certain day for the older vulnerable customers and NHS Staff and emergency workers, from 23.03.2020

- 8.00 – 9.00am vulnerable customers – Mondays and Thursdays
- 8.00 – 9.00am NHS and emergency works – Tuesdays and Fridays

Social distancing measures implemented – customers limited to 70 in store at any one time. Market Street and menswear entrances now closed. Opening hours 8am to 6.30pm Monday to Saturday and 9am to 5pm on Sunday.

### **Tesco**

On Mondays, Wednesdays and Fridays Tesco are officering the vulnerable and elderly exclusive shopping times between 9am and 10am. One person per family permitted to shop at any time.

### **Douglas Shoprite**

Senior citizen (70 years plus) priority shopping, Tuesday, Thursday and Saturday 8am to 9am.

NHS, Emergency & Care Workers priority shopping: Monday, Wednesday and Friday, 8am to 9am.

### **Boots**

Social distancing measures in place – limited to 15 people in store and closure of beauty hall.

### **Robinsons**

Homecare box scheme – available for delivery to vulnerable categories, self-isolation, NHS and emergency workers. Order online or call 690000. New hours, 9am to 4pm. Online store and delivery service now launched, [www.wholesale.robinsons.im](http://www.wholesale.robinsons.im).

### **Food Bank**

Offering a drive-thru service. Existing clients asked to park in the top car park or main road and drive down when instructed to collect food from green box. For residents in crisis, contact 646999 or [isleofmanfoodbank@gmail.com](mailto:isleofmanfoodbank@gmail.com).

### **Carl Roberts Service Centre & Vehicle Sales**

Courtesy cars available free of charge for NHS front line services. Contact via their Facebook page.

### **Mylchreests Motors Limited**

Offering cars to volunteers providing delivery services to vulnerable residents. Contact 493850.

### **Athol Garage**

Offering cars to volunteers providing services to vulnerable residents. Contact 820082 or [steven.lapsley@athol.co.im](mailto:steven.lapsley@athol.co.im).

### **Isle of Man Creameries**

Island wide delivery for vulnerable community members. E-mail [shirley@isleofmancreamery.com](mailto:shirley@isleofmancreamery.com)

### **No. 16 Butchers**

Delivery of meat packs. Phone 310232 or message on the Facebook page. Offering meat packs for senior citizens and any families dealing with reduced income.

### **Isle of Man Seafood Products**

Island wide delivery available. [fishsales@iomsf.com](mailto:fishsales@iomsf.com).

### **Spar Anagh Coar & Governors Hill**

Delivery of essential items to customers in self-isolation. Telephone 624848 for Anagh, 613177 for Governors. (Call before 10am for same day delivery).

### **Ballakermeen Stores**

Newspaper/magazine, groceries, coal etc – delivery service for any residents unable to attend the shop. Phone 629241.

### **Wiltshire Farms Foods**

Delivering pre-prepared meals, bread and milk. [www.wiltshirefarmfoods.im](http://www.wiltshirefarmfoods.im) or 626393, 898385.

### **Newbys, Prospect Terrace**

Free delivery service of groceries and can pick up items from Kinrades Pharmacy when needed. Newspaper delivery also available (weekly delivery fee applicable). Message 'Newby's Convenience' on Facebook.

### **Isle of Man Hampers**

Delivering hampers containing Manx produce. [Isleofmanhampers.com](http://Isleofmanhampers.com)

### **Gourmet Shakes and Snacks**

Delivering baked goods and confectionery. Visit [www.gourmetnow.uk](http://www.gourmetnow.uk)

### **Top Banana**

Collection and delivery of fresh fruit and veg. Contact 334014 to order.

### **Garey Distribution**

Delivering cakes and ice-cream. Visit [gareydistribution.com](http://gareydistribution.com) to order.

### **The Cake Studio IOM**

Delivering boxes of mixed flavour cupcakes. Visit 'The Cake Studio IOM' to order.

### **A Little Piece of Hope**

Offering a shopping service to residents. Visit 'A Little Piece of Hope' on Facebook for more information.

### **Waffle Lounge**

Delivering waffles island-wide.

### **Freshly Squeezed**

Breakfast, lunch, hot drinks and smoothies available for collection and delivery. Visit 'Freshly Squeezed' on Facebook.

### **Bon Fabric**

Wool orders for delivery. Contact 611856 to order.

### **The Creative Shop**

Delivering art supplies. Contact 628618 to order.

### **Devereau's Fishmongers**

Fish delivery service available, e-mail [devereaus2@manx.net](mailto:devereaus2@manx.net)

### **Hound and Howl**

Delivering dog food and treats – [www.HoundandHowl.com](http://www.HoundandHowl.com)

### **Shop to Door**

Providing a shopping and delivery service (fees apply). Contact [shoptodoorom@gmail.com](mailto:shoptodoorom@gmail.com) or 328330 for more information.

### **Staarvey Farm**

Delivering fresh veg and herbs, bottles and jars of Manx condiments and sauces.

### **Martha's Kitchen**

Delivering home cooked meals. Visit Martha's Kitchen on Facebook for more information/to order.

### **Isle of Man Community Meal Donations**

Providing meals for vulnerable residents. Contact 410073 for more information.

### **Pharmacies Opening Hours**

Pharmacies island-wide have updated their opening hours in response to COVID-19. For the up to date list visit <https://www.gov.im/media/772581/covid-19-community-pharmacists-opening-hours-2020-v2.pdf>.

### **Take-away and collection food service.**

Two local websites provide up to date take-away and delivery services;

[www.Standsixfeetawayanddeliver.co.im](http://www.Standsixfeetawayanddeliver.co.im)

[www.eatout.im](http://www.eatout.im)

*Below list is as of 7<sup>th</sup> April, 2020*

1886 Bar and Grill	La Piazza Restaurant
Allesandro's	Marmaris Grill and Pizza
Asia Fresh	MexiMann
Barbary Coast	Morgan's Pie Limited
Bar George	Mrs Yang's Restaurant
Best Kebab House IOM	Noa Bakehouse
Bohemian Coffee Lounge	Oasis Catering
Boho	Ocean
Bottle Monkey	OokCowries – Carribbean Store
Café Delight	Paparazzi
Chinatown	Pizzaiolo
Chris Franklin – Dining & Events	Pizza Napoli
Coffee Corner	Portofino Restaurant
Delissimo	Ross Bakery
Douglas Golf Club and Meadows Pavilion	Siam Orchid
Downtown Café	Taj Mahal
Ellan Vannin Hotel	Tanrogan Seafood Restaurant
Enzos Restaurant	Tastebuds
Gourmet Shakes	Taste of Bengal
Greek Food Story	Taste of Bread Bakery
Haneffe's Bar & Grill	Terrace Chippy
Harbour Lights at the Sefton	Thai Thai
Horse and Plough	The Cat with No Tail
Hot Wok	The Chippy
Isle of Cider	The Crosby
Isola	The Forge
Harbour Lights at the Sefton	The Front Porch
Jaks	The Tea Junction
Kirin	The Wine Cellar
Kurries and Steaks	Tuk Tuk Thai
Leela's Kitchen	Vino
Little Fish	Waffle Lounge

L'Experience

Wicked Wagon Coffee Bar

Wiltshire Farm Foods

Wine Down

## **Community/entertainment**

### **RNLI**

The RNLI is helping keep children entertained whilst self-isolating with various challenges on its website. [rnli.org/youth/education-resources](http://rnli.org/youth/education-resources)

### **ELS Isle of Man**

Livestream facilities to enable families and businesses to communicate. Small cover fee applied.

### **Mindfulness IOM**

Running online mindfulness sessions. Visit [mikekewley.com](http://mikekewley.com) for more information.

### **Facebook pages**

Coronavirus Help Isle of Man

### **Isle of Man Food and Grocery Deliveries**

Isle of Man Home Education (free resources for children)

### **Henry Bloom Noble Library**

eBook and eAudio service available. Visit [www.douglaslibrary.im](http://www.douglaslibrary.im) to join. The HBN Facebook page is also sharing various online resources, home-schooling tips and ideas, health and well-being information.

### **National Theatre Live (promoted by Villa Gaiety)**

Every Thursday a selected National Theatre Live show will be streamed on YouTube for free. [Nationaltheatre.org.uk](http://Nationaltheatre.org.uk) or 'The Shows Must Go On' Youtube Channel.

## **Useful Contacts**

Emergency COVID-19 line	111
Coronavirus information line (non-medical)	686262
Coronavirus Business Support Line	686455

Douglas Borough Council	696300
Social Security Division	685656
Income Tax	685400

## **Easter Schedule**

**Douglas Refuse Collection** – Waste usually collected on Monday (13<sup>th</sup> April) will be collected Easter Saturday (11<sup>th</sup> April). Good Friday collection as normal.

**Tesco** – Good Friday - 8am to 8pm, Easter Saturday – 8am to 10pm, Easter Sunday – closed, Easter Monday - 8am to 6pm.

**Marks and Spencers** – normal hours.

**Shoprite** – Good Friday, Easter Saturday and Easter Monday 8am to 7pm, Easter Sunday 9am to 6pm.

**Boots** – Easter Sunday – closed , Easter Monday - 10am to 4.30pm.